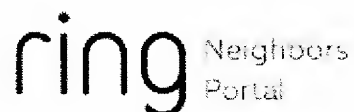


Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, September 03, 2019 8:00 PM
To: rfinnerty@vah.com
Subject: New Comment Added to Your Post: "Suspicious Incidents "

[**NOTICE:** This message originated outside of Village of Arlington Heights email system -- **DO NOT CLICK** on links or open **attachments** unless you are sure the content is safe.]



Hi Sergeant Finnerty,

A Neighbor recently commented on one of your posts:

Post Title:

Suspicious Incidents

Neighbor Comment

Neighbor13 wrote: "Between 9:00pm and 11:15pm"

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, September 03, 2019 6:36 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor31 wrote: "Thanks for joining. "

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Sunday, September 01, 2019 3:50 PM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor48 wrote: "Thank you for your service and your commitment to the community."
"

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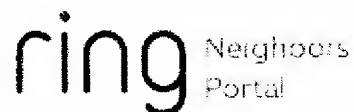
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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Sunday, September 01, 2019 3:04 PM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor50 wrote: "Thank you Arlington HTS POLICE for recognizing how helpful the communities can be. "

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Saturday, August 31, 2019 10:01 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor13 wrote: "Terrific, thank you!"

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 8:35 PM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor47 wrote: "How do you guys feel about coyotes? "

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 8:35 PM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor47 wrote: "How do you guys feel about coyotes? "

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 3:52 PM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor49 wrote: "Cool"

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 1:11 PM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor30 wrote: "Way to be safer!! Go Pd!!"

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 12:18 PM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor44 wrote: "Thank you for working so hard to help keep us safe!!! "

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 11:47 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor42 wrote: "I live in Palatine. Is there anyone else getting notified by AHPD?"

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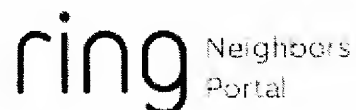
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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 11:02 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor11 wrote: "Got it, thank you. "

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:57 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor12 wrote: "Awesome. Now how do we get Buffalo Grove PD engaged?"

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:52 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor11 wrote: "This is a great partnership. Does a Ring user need to subscribe to the service to preserve video or will you have access to video regardless of whether someone subscribes?"

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:25 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor22 wrote: "That's so awesome! Thank you so much!!"

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:25 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor36 wrote: "Thank you! "

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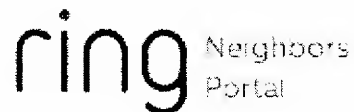
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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:18 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor34 wrote: "Are the police going to build a network of cameras like they did in batman to catch the joker"

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:17 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor39 wrote: "Awesome! So happy to hear this! 🍷"

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:17 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor9 wrote: "Fantastic"

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:17 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor16 wrote: "Excellent "

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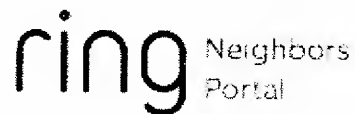
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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:17 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor25 wrote: "Nice! Look out for the people who don't use their turn signals 🤖"

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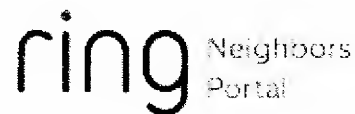
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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:16 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor27 wrote: "Great News....keep up the great work"

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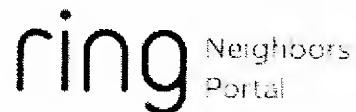
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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:16 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor17 wrote: "Great idea!"

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:16 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor32 wrote: "Thank you!"

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:11 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor15 wrote: "Awesome!"

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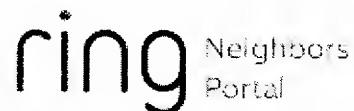
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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:11 AM
To: aovington@yahoo.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor21 wrote: "Thank you Arlington Police! The Ring doorbell, neighbors and the police working together to make our community safer and truly the City of Good Neighbors!!!"

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:10 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor19 wrote: "Super cool "

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:06 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor18 wrote: "Excellent "

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:06 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor26 wrote: "👍"

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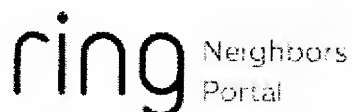
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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:04 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor24 wrote: "Thank you for your service and for joining this online community. "

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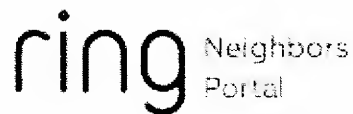
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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Friday, August 30, 2019 10:01 AM
To: aovington@vah.com
Subject: New Comment Added to Your Post: "Hi Arlington Heights Neighbors!"

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Hi Crime Prevention Officer Ovington,
A Neighbor recently commented on one of your posts:

Post Title:

Hi Arlington Heights Neighbors!

Neighbor Comment

Neighbor8 wrote: "Very good idea ! Bravo "

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:41 AM
To: pchojnowski@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Arlington Heights Police Department** in the Ring Neighbors Portal.

Neighbors Portal provides the **Arlington Heights Police Department** with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:40 AM
To: tscanlan@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:39 AM
To: agatz@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:37 AM
To: tgombar@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:37 AM
To: ctatman@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:37 AM
To: dleon@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:36 AM
To: aplawer@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:35 AM
To: morlando@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:35 AM
To: morlando@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:34 AM
To: jmurphy@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:34 AM
To: pgacek@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:33 AM
To: rpacyga@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:33 AM
To: sedmondson@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:31 AM
To: vsanders@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:30 AM
To: ablevins@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:28 AM
To: cregilio@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:28 AM
To: cregilio@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:25 AM
To: aovington@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:25 AM
To: rfinnerty@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:24 AM
To: dhajek@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 11:23 AM
To: jpinnello@vah.com
Subject: You've been invited to join Ring Neighbors Portal

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[Join Portal Now](#)

Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 10:32 AM
To: rfinnerty@vah.com
Subject: Welcome to Neighbors

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Farrington, Lisa

From: Ring Team <no-reply@ring.com>
Sent: Thursday, August 29, 2019 10:12 AM
To: rfinnerty@vah.com
Subject: Safety First: Please Verify Your Email

[**NOTICE:** This message originated outside of Village of Arlington Heights email system -- **DO NOT CLICK** on links or open **attachments** unless you are sure the content is safe.]



Hi
Neighbor,
Thank you
for joining
Neighbors.
Please
verify your
email to
secure
your
account.

VERIFY NOW



If this wasn't
you, please
[click here.](#)

Farrington, Lisa

From: Ring Team <events@ring.com>
Sent: Wednesday, August 21, 2019 6:59 AM
To: npecora@vah.com
Subject: You're Invited to Ring's Party at IACP

[**NOTICE:** This message originated outside of Village of Arlington Heights email system -- **DO NOT CLICK** on **links** or open **attachments** unless you are sure the content is safe.]



Shaquille O'Neal and Chief Inventor, Jamie Siminoff, are throwing a party at the House of Blues Chicago and you're invited.



Join us as we celebrate the efforts of our **Neighbors Portal** partners in keeping neighborhoods safer. Enjoy an open bar, food, live music, and a special recognition ceremony.

RSVP

Event Details

Sunday, October 27, 2019

House of Blues Chicago 329 N Dearborn Street, Chicago, IL 60654

Doors open at 8:00 PM

Recognition ceremony begins at 9:00 PM

Followed by live music by Howl2Go

This party is invitation only and an RSVP is required for entry.

Please be sure to register your guests as well.

All attendees must bring their conference badge for entry.

Firearms are strictly prohibited by the venue.



Farrington, Lisa

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Tuesday, September 03, 2019 11:01 AM
To: Ovington, Alexandra
Subject: Re: Press Release

[NOTICE: This message originated outside of Village of Arlington Heights email system -- DO NOT CLICK on links or open attachments unless you are sure the content is safe.]

Hey Alex,

Hope you had a great holiday weekend. Got your voicemail and left you a voicemail as well.

Which detective didn't receive their account invite? Since you're an admin on Portal, you can actually invite Arlington Heights PD users to Portal.

This would be done by doing the following:

1. Log into Portal
2. Click Admin Tools and Select Manage Users
3. Click Add User
4. Complete the information on the pop up window and click submit at the bottom to have their account created

Please let me know if you have any questions!

On Fri, Aug 30, 2019 at 9:33 AM Kyle Demmin <kyle.demmin@ring.com> wrote:
Hi Alex,

Just left you a voicemail. Can you give me a call when you get a moment? [REDACTED]

On Fri, Aug 30, 2019 at 8:15 AM Ovington, Alexandra <aovington@vah.com> wrote:

Is there an actual press release though similar to the one attached or no? Just want to make sure im covering all of my bases unless its just social media stuff.

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Friday, August 30, 2019 9:53 AM
To: Ovington, Alexandra <aovington@vah.com>
Subject: Re: Press Release

[NOTICE: This message originated outside of Village of Arlington Heights email system -- DO NOT CLICK on links or open attachments unless you are sure the content is safe.]

Hi Alex,

Sorry for the delay! Just sent over the email now. Please let me know if there's anything else!

On Fri, Aug 30, 2019 at 7:30 AM Ovington, Alexandra <aovington@vah.com> wrote:

Hi Kyle,

Will you be sending along a press release for our partnership?

Alexandra Ovington

Officer Alexandra Ovington #330

Crime Prevention Officer / Public Information Officer / Social Media Manager

Community Services Bureau

Arlington Heights Police Department

200 E Sigwalt St Arlington Heights, IL 60005

(847) 368-5330

aovington@vah.com



--

Farrington, Lisa

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Friday, August 30, 2019 9:50 AM
To: Ovington, Alexandra
Cc: Media
Subject: Neighbors Portal Activated + PR Materials / Guidelines - Arlington Heights Police Department

[NOTICE: This message originated outside of Village of Arlington Heights email system -- DO NOT CLICK on links or open attachments unless you are sure the content is safe.]

Hi Alexandra,

Thanks for the call just now!

Reaching out to confirm that the in-app announcement has gone out and your Neighbors portal features are now fully active. Coordinators and Early Adopters should have received email invitations so they can log in and begin using Neighbors Portal.

PR materials and guidelines below are equally important to team success now that the partnership has shifted towards a public-facing conversation. Please review and circulate materials to your internal team as needed.

Ring's PR team is copied on this email (via media@ring.com) please be sure to connect with us if you receive any media inquiries.

Neighbors App PR Materials Folder ([click to access](#)) includes:

- Initial social media announcement templates (a great tool for informing the community)
- Key Neighbors App talking points
- Hi-res Neighbors App imagery

Custom Neighbors App Download Link: <https://download.ring.com/arlingtonheights>
Simple Text Code: [REDACTED] from your smartphone. *(not case sensitive)*

Guidelines

- All public facing messaging and materials that mention Ring and/or the Neighbors App must be approved by both parties

- **Media inquiries and public requests for information about Ring or the Neighbors App should be flagged with both parties by contacting Ring's PR team via media@ring.com**
- **Per Ring's company policy, we do not publicly disclose any app user or device owner data**
- **Neighbors Portal back-end features should not be shared with the public, including the law enforcement Neighbors Portal on desktop view, the heat map, sample video request emails or the video request process itself as they often contain sensitive investigative information**

That's it for now! We'll be on standby for any questions and keep us posted on any plans for outreach.

All the best,
Kyle Demmin

--
Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com

Visit us at booth 4826 at IACP October 27-29

ring

1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

Farrington, Lisa

From: Ovington, Alexandra <aovington@vah.com>
Sent: Thursday, August 29, 2019 9:29 AM
To: Kyle Demmin
Subject: RE: Ring Neighbors In-App Announcement Template

Great thanks!

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Thursday, August 29, 2019 9:22 AM
To: Ovington, Alexandra <aovington@vah.com>
Subject: Re: Ring Neighbors In-App Announcement Template

[NOTICE: This message originated outside of Village of Arlington Heights email system -- DO NOT CLICK on links or open attachments unless you are sure the content is safe.]

Morning Alex,

Please see here for the dial in information. This can be done through the browser, no need to download the application if prompted. Please let me know if you have any questions. I'll be dialing in right around 10:00am.

Account invites are scheduled to go out this morning as well!

You have been invited to an online meeting, powered by Amazon Chime.

1. Click to join the meeting:

<https://chime.aws/9991969508>

Meeting ID: 9991 96 9508

2. You can use your computer's microphone and speakers; however, a headset is recommended. Or, call in using your phone:

United States Toll-Free: +1 [REDACTED]
Meeting PIN: 9991 96 9508

One-click Mobile Dial-in (United States (1)): +1 [REDACTED]

United States [REDACTED]
International: <https://chime.aws/dialinnumbers/>

3. To connect from an in-room video system, use one of the following Amazon Chime bridges:

SIP video system: 9991969508@meet.chime.in or meet.chime.in
or
H.323 system: 52.23.133.56

If prompted enter the Meeting PIN: 9991969508#

On Thu, Aug 29, 2019 at 7:11 AM Ovington, Alexandra <aovington@vah.com> wrote:

Hi Kyle,

Any instructions on setting up the webinar today?

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Friday, August 23, 2019 11:02 AM
To: Hajek, Douglas <dhajek@vah.com>
Cc: Ovington, Alexandra <aovington@vah.com>
Subject: Re: Ring Neighbors In-App Announcement Template

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Thank you Doug and Alex.

We are scheduled to go live with In App Announcement on the 28th and our webinar on the 29th. Please let me know if any questions or concerns prior to next week's meeting.

Have a great weekend!

On Wed, Aug 21, 2019 at 12:58 PM Hajek, Douglas <dhajek@vah.com> wrote:

APPROVED!!!!

Sgt. Doug Hajek

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Thursday, August 8, 2019 4:18 PM

To: Ovington, Alexandra <aovington@vah.com>; Hajek, Douglas <dhajek@vah.com>
Subject: Ring Neighbors In-App Announcement Template

[**NOTICE:** This message originated outside of Village of Arlington Heights email system -- **DO NOT CLICK** on links or open **attachments** unless you are sure the content is safe.]

Hi Alexandra,

Thanks for connecting yesterday!

Before we proceed with activating Arlington Heights Police Department Neighbors Portal, Ring will need to schedule our standard in-app announcement. This message comes from Ring and will be viewable to all Arlington Heights Neighbors app users.

The standard message template can be viewed below (attached) and is simply to inform our users and set the stage for your participation on the app. **Once approved, we can move forward with the training.**

Public Announcements & Responding to Press/Media Inquiries

Once your in-app announcement goes live, I'll follow up with talking points and sample social media posts. Until then, please refrain from external-facing outreach or publicizing of the Neighbors App, Neighbors Portal and/or partnership.

Please be sure to connect with myself as well as Ring's PR team (via Media@ring.com) regarding any inbound media inquiries.

Please reach out with any questions!

Best,
Kyle Demmin

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com

Farrington, Lisa

From: Ovington, Alexandra <aovington@vah.com>
Sent: Monday, August 19, 2019 1:11 PM
To: Kyle Demmin
Subject: RE: Recap of our call & next steps for Ring Neighbors Portal
Attachments: RING Law Enforcement User List.xlsx

Hi Kyle,

Here is the excel sheet for you. Still working on the In App Announcement approval. Ill have that this afternoon or tomorrow.

Alex

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Thursday, August 08, 2019 4:22 PM
To: Ovington, Alexandra <aovington@vah.com>
Subject: Re: Recap of our call & next steps for Ring Neighbors Portal

[**NOTICE:** This message originated outside of Village of Arlington Heights email system -- **DO NOT CLICK** on **links** or open **attachments** unless you are sure the content is safe.]

Awesome! Sending out calendar invite now.

Please let me know if you have any questions prior to the meeting. Once you have the excel sheet, can you please send over? I'll have the account invites go out the day prior (8/28) and the In App Announcement (once approved) go out that day as well.

Best,
Kyle

[illegible]

[illegible]

Farrington, Lisa

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Monday, August 19, 2019 1:11 PM
To: aovington@vah.com
Subject: RE: Recap of our call & next steps for Ring Neighbors Portal

[NOTICE: This message originated outside of Village of Arlington Heights email system -- DO NOT CLICK on links or open attachments unless you are sure the content is safe.]

Hello,

I am out of office with limited access to email until Tuesday, August 20th.


For assistance with the Neighbors Portal, such as help with accounts or engaging with your community, please visit the Neighbors Portal Resource Center.

If you need urgent assistance, please contact Cody Rasmus at cody.rasmus@ring.com

Best,

Kyle

--

Kyle Demmin
Partner Success Manager
kyle.demmin@ring.com


Visit us at booth 4826 at IACP October 27-29

[image: ring-logo2x]

1523 26th St.

Santa Monica, CA 90404

<https://gcc01.safelinks.protection.outlook.com/?url=www.ring.com&data=02%7C01%7Caovington%40vah.com%7C1e63237202fc4f5172bb08d724d09ec7%7Cdadc730e173642b8b5775874cf194623%7C0%7C0%7C637018350750752905&sdata=SctcKBlihu0WoHPNfYWIOXLAqTmbw8BFv%2BpJkw9aPeo%3D&reserved=0>

[image: group-32x]

<<https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fgo.onelink.me%2Fv1xd%2Fdc03e56d&data=02%7C01%7Caovington%40vah.com%7C1e63237202fc4f5172bb08d724d09ec7%7Cdadc730e173642b8b5775874cf194623%7C0%7C0%7C637018350750752905&sdata=R3AOfnT4T5axqrXKwllG5TTfn%2BxS%2B2HnIAQjLFeLV%2B0%3D&reserved=0>> Download the Neighbors App.

<<https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fgo.onelink.me%2Fv1xd%2Fdc03e56d&data=02%7C01%7Caovington%40vah.com%7C1e63237202fc4f5172bb08d724d09ec7%7Cdadc730e173642b8b5775874cf194623%7C0%7C0%7C637018350750752905&sdata=R3AOfnT4T5axqrXKwllG5TTfn%2BxS%2B2HnIAQjLFeLV%2B0%3D&reserved=0>>

Join the new neighborhood watch.

*Neighbors Portal Resource Center

<<https://gcc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fresources.nw.ring.com%2F&data=02%7C01>

Farrington, Lisa

From: Ovington, Alexandra <aovington@vah.com>
Sent: Thursday, August 08, 2019 12:49 PM
To: Kyle Demmin
Subject: RE: Recap of our call & next steps for Ring Neighbors Portal

You can send to me and I will forward. 10am sounds good to me

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Thursday, August 08, 2019 10:31 AM
To: Ovington, Alexandra <aovington@vah.com>
Subject: Re: Recap of our call & next steps for Ring Neighbors Portal

[**NOTICE:** This message originated outside of Village of Arlington Heights email system -- **DO NOT CLICK** on links or open **attachments** unless you are sure the content is safe.]

Hi Alexandra,

Let's go ahead with 8/29 from 10:00am - 11:00am CT. Once confirmed, I'll send over calendar invite. Who should receive the calendar invite? Or if easier, I can send to you and you can forward internally.

Sending out In App Announcement email here shortly as well.

On Thu, Aug 8, 2019 at 6:51 AM Ovington, Alexandra <aovington@vah.com> wrote:

So right off the bat we are all available on August 29th. What time? We prefer before lunch so maybe 10?

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Wednesday, August 07, 2019 11:02 PM
To: Ovington, Alexandra <aovington@vah.com>
Subject: Recap of our call & next steps for Ring Neighbors Portal

[**NOTICE:** This message originated outside of Village of Arlington Heights email system -- **DO NOT CLICK** on links or open **attachments** unless you are sure the content is safe.]

Hi Alexandra,

Thank you for connecting with me earlier. Below you'll find a recap of our call and next steps.

Recap of Onboarding Steps

1. In-App Announcement

1. Ring will notify our existing Neighbors app users in your community that Arlington Heights Police Department has joined
 2. Approval by PIO and schedule the in-app announcement date (1 day prior to webinar)
 3. Will send out separate email for this approval
2. Neighbors Portal Activation and Account creation
 1. Once announced, I'll activate your Neighbors Portal and create accounts for the Coordinators and Early Adopters
3. Workshop Webinar & Remote Onboarding
 1. Your Early Adopters will bring their Neighbors Portal accounts to a webinar and we will comment, post and/or video request
 2. After this webinar, your department will be fully on-boarded to Portal

Next Steps:

1. Portal User Spreadsheet
 1. Attached is excel sheet - Please complete with information for those users who will be invited to Portal
2. In-App Announcement
 1. I'll send an email to you and Sgt. Hajek to begin the in-app announcement approval process
3. Workshop Webinar & Remote Onboarding Date
 1. **Possible Dates:**
 1. Monday, August 26th
 2. Thursday, August 29th
4. Portal Welcome Post
 1. After training is complete, please start using Portal on a consistent basis

All the best,

Kyle Demmin

--

Kyle Demmin

Farrington, Lisa

From: Ring Team <nno@ring.com>
Sent: Monday, June 24, 2019 1:03 PM
To: Bromag
Subject: Hosting NNO? Partner with Ring!

[**NOTICE:** This message originated outside of Village of Arlington Heights email system -- **DO NOT CLICK** on **links** or open **attachments** unless you are sure the content is safe.]

Dear NNO Partner,

You are receiving this email because you have partnered with Ring for National Night Out in the past. Ring is proud to sponsor National Night Out again for our fourth year in a row.

If you're hosting any NNO events this year, we invite you to reserve your Ring + NNO kit today. The kit will have handouts and a display that includes information about our mobile app Neighbors, a real-time crime and safety network that connects communities to help make neighborhoods safer.

Click [here](#) to reserve your kit now!

For the best experience with our website, please use Google Chrome or Firefox on your desktop or any web browser on your smartphone. We look forward to partnering with you again for NNO 2019.

Stay safe,
Ring Team

Farrington, Lisa

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Tuesday, May 07, 2019 12:36 PM
To: Ovington, Alexandra
Cc: weger@fishers.in.us
Subject: Re: Interested agency in partnering with Ring

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Thank you for the introduction, Alex. If you come across anyone else who is interested in the Neighbors Portal please let me know and I will facilitate necessary steps to disseminating the benefits of our platform to them.

Officer Weger, I hope you're having an excellent week and thank you for finding interest in the Ring Neighbors Portal.

The Ring Neighbors Portal is a web-based portal that allows your agency to connect with community members, share relevant public safety notices, have conversations and quickly request and receive video valuable for proactive crime measures and investigations. You can view a heat map of all active Ring devices and even request video footage from owners of Ring devices if a crime is committed within your jurisdiction. **There is no cost associated with the portal/platform.**

Please let me know your availability for tomorrow and I will give you a call to discuss program specifics.

Best,

Phillip Dienstag

Law Enforcement Liaison

phil@ring.com

ring

1523 26th St.
Santa Monica, CA 90404
www.ring.com



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Join the new neighborhood watch.

On Tue, May 7, 2019 at 9:29 AM Ovington, Alexandra <aovington@vah.com> wrote:
Hi Phillip,

I'm in this training class in Louisville, KY and I was talking to a few other cops about the neighbors app. Can you get the following person in contact with their regional person to start the process with them. He has been CC'd on this email:

Officer Tom Weger
Fishers Police Department in Indiana
Wegert@fishers.in.us

Thanks!

Alex Ovington

Farrington, Lisa

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Tuesday, April 30, 2019 2:42 PM
To: Ovington, Alexandra; Hajek, Douglas
Cc: Clarke, Brian
Subject: Ring Neighbors Portal Follow Up
Attachments: Neighbors Portal Features PDF (1) (1) (1).pdf; Arlington Heights PD MOU.docx

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Officer Ovington,


Thank you for facilitating today's meeting. Attached, I have included your MOU and a list of Neighbors Portal features for your review. Below, are the individuals that we will need to assign as POC's. My team member is creating your promotion code which should be completed shortly. We look forward to partnering with Arlington Heights Police Department, if there are additional materials needed for your review please let me know and I will send them over.

1. Partnership POC - the main point of contact(s) for the Ring partnership
2. Press POC - typically the PIO who would work with Morgan (PR Coordinator) from our team to coordinate announcements.
3. Social Media POC - person(s) in the department who manages comments on Facebook, Twitter, NextDoor, etc (if different from #2)
4. Investigative POC - generally a detective who will be your resident expert when the department wants to send a video request. This person will be trained on best practices for ensuring the maximum participation and sharing of video.
5. Community Relations POC - the person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc.
6. Patrol POC

Best,

Phillip Dienstag

Law Enforcement Liaison

 phil@ring.com

ring

1523 26th St.
Santa Monica, CA 90404
www.ring.com



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Join the new neighborhood watch.

Farrington, Lisa

From: Rohit Murti <rohit.murti@ring.com>
Sent: Wednesday, April 03, 2019 4:59 PM
To: Ovington, Alexandra; Phillip Dienstag
Subject: Re: Arlington Heights Police Department

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Officer Ovington,


Thank you for your email and your interest in our program for Law Enforcement - Neighbors Portal by Ring. Please allow me to introduce my colleague, Phil (CC'd). Phil will share more information with you on our program and will be working with you going forward. Phil, please reach out to Office Ovington when you get a chance.

Thank you for your time, Officer.

Sincerely,

Rohit D. Murti

Community Partnerships Manager

 E rohit.murti@ring.com

ring

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Santa Monica, CA 90404
www.ring.com



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Join the new neighborhood watch.

On Wed, Apr 3, 2019 at 11:44 AM Ovington, Alexandra <aovington@yah.com> wrote:

Hi Rohit,

My name is Alex Ovington and I am the Crime Prevention Officer with the Arlington Heights Police Department. I would love some information on how to begin a partnership with Ring for the Neighbors app.

Thanks,

Alexandra Ovington

Officer Alexandra Ovington #330

Crime Prevention Officer / Public Information Officer / Social Media Manager

Community Services Bureau

Arlington Heights Police Department

200 E Sigwalt St Arlington Heights, IL 60005

(847) 368-5330

aovington@vah.com



Farrington, Lisa

From: Ovington, Alexandra <aovington@vah.com>
Sent: Friday, March 22, 2019 2:08 PM
To: Sami.tahari@ring.com
Subject: Neighbors App and Law Enforcement

Hi Sami,

My name is Alex Ovington and I am the Crime Prevention Officer with the Arlington Heights, Illinois Police Department. As a village we are looking for information for a partnership with Ring for the Neighbors App. Can you please send me additional information and materials to being this process? Thank you!

Alexandra Ovington

Officer Alexandra Ovington #330
Crime Prevention Officer / Public Information Officer / Social Media Manager
Community Services Bureau
Arlington Heights Police Department
200 E Sigwalt St Arlington Heights, IL 60005
(847) 368-5330
aovington@vah.com



Farrington, Lisa

From: Ring Support <help@ring.com>
Sent: Friday, March 22, 2019 10:37 AM
To: aovington@vah.com
Subject: Re: Community Partner Programs

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Hello Alex,

Thank you for contacting Ring Community Support!

It was a pleasure speaking with you today. Please know that we are committed to providing you the highest level of service.

If you have any other questions regarding our products, we have online resources available at www.ring.com as well as detailed troubleshooting guides at ****support.ring.com****.

<https://communityprograms.ring.com/>

Thank you again for contacting Ring!

On Fri, Mar 22, 2019 3:31 PM, +18473685330 wrote:

Voice Message

Farrington, Lisa

From: Ovington, Alexandra <aovington@vah.com>
Sent: Wednesday, August 07, 2019 12:34 PM
To: Kyle Demmin
Subject: RE: Ring Neighbors Portal Training - Arlington Heights Police Department

Sure that's fine

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Wednesday, August 07, 2019 11:53 AM
To: Ovington, Alexandra <aovington@vah.com>
Subject: Re: Ring Neighbors Portal Training - Arlington Heights Police Department

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Hi Alexandra,

Just had an internal meeting get put on my calendar for today at 2p. Are we able to reschedule our call for 3p today?

On Mon, Aug 5, 2019 at 12:08 PM Kyle Demmin <kyle.demmin@ring.com> wrote:
Sounds great. Just sent over a calendar invite.

Thanks!

On Mon, Aug 5, 2019 at 11:22 AM Ovington, Alexandra <aovington@vah.com> wrote:
Wednesday 2-2:30 works for me. My number is 847 368 5330.

Alexandra Ovington

Officer Alexandra Ovington #330

Crime Prevention Officer / Public Information Officer / Social Media Manager

Community Services Bureau

Arlington Heights Police Department

200 E Sigwalt St Arlington Heights, IL 60005

(847) 368-5330

aovington@vah.com



From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Monday, August 05, 2019 12:16 PM
To: Ovington, Alexandra <aovington@vah.com>
Subject: Re: Ring Neighbors Portal Training - Arlington Heights Police Department

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Wednesday works great for me.

How about 12p-12:30pm or 2pm to 2:30pm? What is the best number to reach you?

On Mon, Aug 5, 2019 at 9:10 AM Ovington, Alexandra <aovington@vah.com> wrote:

How does Wednesday work for you?

Alex

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Monday, August 05, 2019 10:34 AM
To: Ovington, Alexandra <aovington@vah.com>; Hajek, Douglas <dhajek@vah.com>
Subject: Ring Neighbors Portal Training - Arlington Heights Police Department

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Good Morning Alexandra,

Kyle here over at Ring. I just connected with Doug Hajek this morning in regards to the Ring Neighbors Portal.

I wanted to see if you and I could schedule a 10-15 minute call this week to cover the training process to onboard your department to Portal. I know tomorrow will be busy with National Night Out, but does later this week work for you?

Best,

Kyle

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com

ring

1523 26th St.
Santa Monica, CA 90404
www.ring.com

Farrington, Lisa

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Wednesday, August 07, 2019 2:58 PM
To: Ovington, Alexandra
Subject: Re: Updated invitation: CALL: Officer Alexandra Ovington - Arlington Heights Poli... @
Wed Aug 7, 2019 1pm - 1:30pm (PDT) (aovington@vah.com)

[**NOTICE:** This message originated outside of Village of Arlington Heights email system -- **DO NOT CLICK** on links or open **attachments** unless you are sure the content is safe.]

Hi Alex - Just will give you a call here in a few minutes. Calendar was updated to book a conference room for me here at the office to avoid all the background noise!

On Wed, Aug 7, 2019 at 12:56 PM Ovington, Alexandra <aovington@vah.com> wrote:

Am I supposed to respond to this in some way or are you just going to call my phone?

Alex

-----Original Appointment-----

From: kyle.demmin@ring.com <kyle.demmin@ring.com>
Sent: Wednesday, August 07, 2019 2:55 PM
To: Ovington, Alexandra; Ring HQ-WaterGarden-1-Axel Foley (4)
Subject: Updated invitation: CALL: Officer Alexandra Ovington - Arlington Heights Poli... @ Wed Aug 7, 2019 1pm - 1:30pm (PDT) (aovington@vah.com)
When: Wednesday, August 07, 2019 3:00 PM-3:30 PM (UTC-06:00) Central Time (US & Canada).
Where: Ring HQ-WaterGarden-1-Axel Foley (4)

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This event has been changed.

[more details »](#)

CALL: Officer Alexandra Ovington - Arlington Heights Police Department & Kyle Demmin (Ring)

When Wed Aug 7, 2019 1pm – 1:30pm Pacific Time - Los Angeles

Where **Changed:** Ring HQ-WaterGarden-1-Axel Foley (4) ([map](#))

Joining info meet.google.com/urt-mxfh-gyv
Or dial: [REDACTED]
Calendar aovington@vah.com
Who

- kyle.demmin@ring.com - organizer
- aovington@vah.com

Kyle to call Alexandra at 847 368 5330.

Going (aovington@vah.com)? **Yes** - ~~Maybe~~ - ~~No~~ [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account aovington@vah.com because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More](#).

--
Kyle Demmin
Partner Success Manager
kyle.demmin@ring.com
[REDACTED]

ring

1523 26th St.
Santa Monica, CA 90404
www.ring.com

Farrington, Lisa

From: Ovington, Alexandra <aovington@vah.com>
Sent: Thursday, August 08, 2019 8:51 AM
To: Kyle Demmin
Subject: RE: Recap of our call & next steps for Ring Neighbors Portal

So right off the bat we are all available on August 29th. What time? We prefer before lunch so maybe 10?

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Wednesday, August 07, 2019 11:02 PM
To: Ovington, Alexandra <aovington@vah.com>
Subject: Recap of our call & next steps for Ring Neighbors Portal

[**NOTICE:** This message originated outside of Village of Arlington Heights email system -- **DO NOT CLICK** on links or open **attachments** unless you are sure the content is safe.]

Hi Alexandra,

Thank you for connecting with me earlier. Below you'll find a recap of our call and next steps.

Recap of Onboarding Steps

1. In-App Announcement

1. Ring will notify our existing Neighbors app users in your community that Arlington Heights Police Department has joined
2. Approval by PIO and schedule the in-app announcement date (1 day prior to webinar)
3. Will send out separate email for this approval

2. Neighbors Portal Activation and Account creation

1. Once announced, I'll activate your Neighbors Portal and create accounts for the Coordinators and Early Adopters

3. Workshop Webinar & Remote Onboarding

1. Your Early Adopters will bring their Neighbors Portal accounts to a webinar and we will comment, post and/or video request
2. After this webinar, your department will be fully on-boarded to Portal

Next Steps:

1. Portal User Spreadsheet

1. Attached is excel sheet - Please complete with information for those users who will be invited to Portal

2. In-App Announcement

1. I'll send an email to you and Sgt. Hajek to begin the in-app announcement approval process
3. Workshop Webinar & Remote Onboarding Date
 1. **Possible Dates:**
 1. Monday, August 26th
 2. Thursday, August 29th
4. Portal Welcome Post
 1. After training is complete, please start using Portal on a consistent basis

All the best,

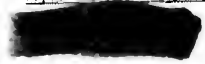
Kyle Demmin

--

Kyle Demmin

Partner Success Manager

kyle.demmin@ring.com



ring

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Santa Monica, CA 90404
www.ring.com



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Neighbors Portal Resource Center

Farrington, Lisa

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Thursday, August 08, 2019 4:18 PM
To: Ovington, Alexandra; Hajek, Douglas
Subject: Ring Neighbors In-App Announcement Template
Attachments: PD In App Alert Message.pdf

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Hi Alexandra,

Thanks for connecting yesterday!

Before we proceed with activating Arlington Heights Police Department Neighbors Portal, Ring will need to schedule our standard in-app announcement. This message comes from Ring and will be viewable to all Arlington Heights Neighbors app users.

The standard message template can be viewed below (attached) and is simply to inform our users and set the stage for your participation on the app. **Once approved, we can move forward with the training.**

Public Announcements & Responding to Press/Media Inquiries

Once your in-app announcement goes live, I'll follow up with talking points and sample social media posts. Until then, please refrain from external-facing outreach or publicizing of the Neighbors App, Neighbors Portal and/or partnership.

Please be sure to connect with myself as well as Ring's PR team (via Media@ring.com) regarding any inbound media inquiries.

Please reach out with any questions!

Best,
Kyle Demmin

--
Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com


Farrington, Lisa

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Wednesday, July 31, 2019 12:23 PM
To: Hajek, Douglas
Subject: Re: Intro to Kyle (Arlington Heights Police Department)

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Confirmed. Calendar invite has been sent. Talk to you next week.

On Wed, Jul 31, 2019 at 10:21 AM Hajek, Douglas <dhajek@vah.com> wrote:

Yes....Monday, August 5, 2019 at 10:00am (Central). Call me at 847-368-5307.

Doug

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Wednesday, July 31, 2019 11:57 AM
To: Hajek, Douglas <dhajek@vah.com>
Subject: Re: Intro to Kyle (Arlington Heights Police Department)

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That sounds great. Confirming 10am CDT, correct?

What is the best number to reach you at? I'll send over a calendar invite once I have that.

-Kylee

On Wed, Jul 31, 2019 at 9:53 AM Hajek, Douglas <dhajek@vah.com> wrote:

Hello Kyle,

How about Monday at 10am?

Doug

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Wednesday, July 31, 2019 11:20 AM
To: Phillip Dienstag <pdienstag@ring.com>
Cc: Hajek, Douglas <dhajek@vah.com>; Ovington, Alexandra <aovington@vah.com>
Subject: Re: Intro to Kyle (Arlington Heights Police Department)

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Thank you for the introduction, Phil!

Doug - It's great to meet you via email and looking forward to working with you. The next step in the process is to jump on a quick 1x1 call to chat through the roll out plan.

Do you have 10 minutes or so tomorrow or early next week? What is the best number to reach you at?

-Kyle

On Tue, Jul 30, 2019 at 3:51 PM Phillip Dienstag <pdienstag@ring.com> wrote:

Doug- Great news! The MOU agreement is fully signed. Attached are the documents for your records.

I've copied your new Partner Success Manager, Kyle who will set up a 30-minute call for you to discuss the next steps of Arlington Heights Police Department Neighbors Portal onboarding.

Respectfully,

Farrington, Lisa

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Tuesday, July 30, 2019 5:51 PM
To: Hajek, Douglas; Kyle Demmin
Cc: Ovington, Alexandra
Subject: Intro to Kyle (Arlington Heights Police Department)
Attachments: Arlington Heights MOU Final.pdf

[**NOTICE:** This message originated outside of Village of Arlington Heights email system -- **DO NOT CLICK** on links or open **attachments** unless you are sure the content is safe.]

Doug- Great news! The MOU agreement is fully signed. Attached are the documents for your records.

I've copied your new Partner Success Manager, Kyle who will set up a 30-minute call for you to discuss the next steps of Arlington Heights Police Department Neighbors Portal onboarding.

Respectfully,

Phillip Dienstag
Law Enforcement Liaison
[REDACTED] phil@ring.com

ring

1523 26th St.
Santa Monica, CA 90404
www.ring.com



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Farrington, Lisa

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Tuesday, July 30, 2019 3:14 PM
To: Hajek, Douglas
Cc: Ovington, Alexandra
Subject: Re: Ring Doorbell Meeting - Arlington Heights

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Doug,

Thank you for the detailed email. Can you please send me emails as well? If they all follow the same structure, I can identify and store for my records.

Best,

Phillip Dienstag

Law Enforcement Liaison

 E phil@ring.com

ring

1523 26th St.
Santa Monica, CA 90404
www.ring.com



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On Thu, Jul 25, 2019 at 9:38 AM Hajek, Douglas <dhajek@vah.com> wrote:

Hello Phillip,

Here is how I see the assignments (and backups) for the positions below:

Partnership POC = Sgt. Hajek / Commander Pinnello

Press POC = Ofc. Ovington / Sgt. Hajek

Social Media POC = Ofc. Ovington / Ofc. Regilio

Investigative POC = Detective Clarke / Commander Pinnello

Community Relations POC = Ofc. Ovington / Detective Clarke / Ofc. Regilio

Patrol POC = Patrol Sgt. Finnerty

Let me know if I have everything covered.

Thanks,

Doug

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Monday, July 15, 2019 12:33 PM
To: Hajek, Douglas <dhajek@vah.com>
Cc: Ovington, Alexandra <aovington@vah.com>
Subject: Re: Ring Doorbell Meeting - Arlington Heights

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Sounds great! Thank you for the quick response.

Phillip Dienstag

Law Enforcement Liaison
[REDACTED] phil@ring.com



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Santa Monica, CA 90404
www.ring.com



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On Mon, Jul 15, 2019 at 10:31 AM Hajek, Douglas <dhajek@vah.com> wrote:

Just waiting on final approval from several supervisors. I have them all picked except for Patrol.

Thanks,

Doug

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Monday, July 15, 2019 12:28 PM
To: Hajek, Douglas <dhajek@vah.com>
Cc: Ovington, Alexandra <aovington@vah.com>
Subject: Re: Ring Doorbell Meeting - Arlington Heights

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Doug, I hope you had an excellent weekend. I wanted to follow up on my last email before introducing you to Kyle, Partner Success Manager for Arlington Heights Police Department. Everything is signed, so please send me the POC's whenever you get around to it.

Best,

Phillip Dienstag

Law Enforcement Liaison
[REDACTED] phil@ring.com

ring

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Santa Monica, CA 90404
www.ring.com



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On Wed, Jul 10, 2019 at 3:34 PM Phillip Dienstag <pdienstag@ring.com> wrote:

Thanks, Doug! I will submit your MOU to Ring Legal for countersignature momentarily. To expedite the onboarding process, can you please help identify the below individuals? Looking forward to having AHPD using the Ring Neighbors Portal soon!

1. Partnership POC - the main point of contact(s) for the Ring partnership
2. Press POC - typically the PIO who would work with Morgan (PR Coordinator) from our team to coordinate announcements.
3. Social Media POC - person(s) in the department who manages comments on Facebook, Twitter, NextDoor, etc (if different from #2)
4. Investigative POC - generally a detective who will be your resident expert when the department wants to send a video request. This person will be trained on best practices for ensuring the maximum participation and sharing of video.
5. Community Relations POC - the person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc.
6. Patrol POC- person who is responsible for law enforcement operation

Best,

Phillip Dienstag

Law Enforcement Liaison

 phil@ring.com



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On Wed, Jul 10, 2019 at 8:50 AM Hajek, Douglas <dhajek@vah.com> wrote:

Hello Phillip,

What is next? I'm guessing you need the original for the RING signature. Where should I send it?

Doug

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Friday, June 28, 2019 1:50 PM
To: Hajek, Douglas <dhajek@vah.com>
Subject: Re: Ring Doorbell Meeting - Arlington Heights

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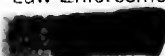
There is no rush. Whenever you get it send it my way.

Have an excellent 4th of July.

Best,

Phillip Dienstag

Law Enforcement Liaison

 E phil@ring.com

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On Fri, Jun 28, 2019 at 10:59 AM Hajek, Douglas <dhajek@vah.com> wrote:

Like everything, I have to wait for final approval. Not sure it will happen today.

Doug

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Friday, June 28, 2019 10:51 AM
To: Hajek, Douglas <dhajek@vah.com>
Subject: Re: Ring Doorbell Meeting - Arlington Heights

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Sounds great, thank you Doug. Looking forward to seeing Arlington Heights PD using the Ring Neighbors Portal soon.

Best,

Phillip Dienstag

Law Enforcement Liaison

 phil@ring.com

The Ring logo, consisting of the word "ring" in a lowercase, rounded, sans-serif font.

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On Thu, Jun 27, 2019 at 6:18 AM Hajek, Douglas <dhajek@vah.com> wrote:

Hey Phillip,

Legal has given their approval, so I just sent the MOU to the Acting Chief of Police for his signature. As long as he does not have any concerns, I hope to have it to you before the end of the day.

Doug

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Wednesday, June 26, 2019 3:29 PM
To: Hajek, Douglas <dhajek@vah.com>
Subject: Re: Ring Doorbell Meeting - Arlington Heights

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Hi Doug- There is absolutely no rush but if you can get me the MOU by the end of the week, I can have it signed and start scheduling onboarding for Arlington Heights PD.

Please let me know what needs to be done to advance this opportunity.

Best,

Phillip Dienstag

Law Enforcement Liaison

phil@ring.com

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On Wed, Jun 19, 2019 at 4:22 PM Phillip Dienstag <pdienstag@ring.com> wrote:

Thanks, Doug!

Phillip Dienstag

Law Enforcement Liaison
[REDACTED] phil@ring.com

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On Tue, Jun 18, 2019 at 7:15 AM Hajek, Douglas <dhajek@vah.com> wrote:

Phillip,

I will attempt to get final approval very soon. I will get back to you.

Thanks,

Doug

On Thu, Jun 6, 2019 at 2:50 PM Phillip Dienstag <pdienstag@ring.com> wrote:

Thanks, Doug. I really appreciate your support and patience throughout this process.

Talk soon.

Phillip Dienstag

Law Enforcement Liaison
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Have a great day,

Doug

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Monday, June 3, 2019 1:54 PM
To: Hajek, Douglas <dhajek@vah.com>
Subject: Re: Ring Doorbell Meeting - Arlington Heights

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Thanks, Doug. Please let me know when you hear back from Legal so we can continue with onboard scheduling.

Best,

Phillip Dienstag

Law Enforcement Liaison
[REDACTED] E phil@ring.com

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On Fri, May 31, 2019 at 11:46 AM Hajek, Douglas <dhajek@vah.com> wrote:

I finally got the go ahead from admin. The MOU is now at Legal for review. I will know more on Monday.

Thanks,

Doug

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Phillip Dienstag <pdienstag@ring.com>

Date: 5/31/19 12:30 PM (GMT-06:00)

To: "Hajek, Douglas" <dhajek@vah.com>

Subject: Re: Ring Doorbell Meeting - Arlington Heights

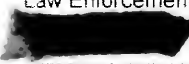
[NOTICE: This message originated outside of Village of Arlington Heights email system -- **DO NOT CLICK** on links or open **attachments** unless you are sure the content is safe.]

Sergeant Hajek, I hope you're having an excellent week. I wanted to follow up and see how the MOU process was going. Please let me know if there are additional materials or information you need for review. We are looking forward to having Arlington Heights PD using the Ring Neighbors Portal soon.

Best,

Phillip Dienstag

Law Enforcement Liaison

 phil@ring.com

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On Tue, May 28, 2019 at 6:13 AM Ovington, Alexandra <aovington@vah.com> wrote:

Hi Phillip,

Can you direct follow up questions through my Boss, Sergeant Hajek? He would have more information regarding the status at this time as it has already been submitted up the chain of command and beyond the scope of my position. Thanks!

Alexandra Ovington

Officer Alexandra Ovington #330

Crime Prevention Officer / Public Information Officer / Social Media Manager

Community Services Bureau

Arlington Heights Police Department

200 E Sigwalt St Arlington Heights, IL 60005

(847) 368-5330

aovington@vah.com

From: Phillip Dienstag <pdienstag@ring.com>

Sent: Friday, May 24, 2019 4:55 PM

To: Ovington, Alexandra <aovington@vah.com>

Subject: Re: Ring Doorbell Meeting - Arlington Heights

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Happy Friday, Alexandra. Any update with the MOU?

Looking forward to getting Arlington Heights PD on Ring Neighbors Portal soon.

Best,

Phillip Dienstag

Law Enforcement Liaison
[REDACTED] phil@ring.com

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On Tue, May 7, 2019 at 8:47 AM Phillip Dienstag <pdienstag@ring.com> wrote:

Sounds great, thank you for the update.

Best,

Phillip Dienstag

Law Enforcement Liaison
[REDACTED] phil@ring.com

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On Tue, May 7, 2019 at 7:53 AM Ovington, Alexandra <aovington@vah.com> wrote:

Yes it was received. MOU was subsequently sent to our legal department for review.

Alex

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Monday, May 6, 2019 4:27:14 PM
To: Ovington, Alexandra
Cc: Hajek, Douglas
Subject: Re: Ring Doorbell Meeting - Arlington Heights

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Sounds great. I sent a follow-up email after our presentation with the MOU and Neighbors Portal features. Can you please confirm that it was received?

Best,

Phillip Dienstag

Law Enforcement Liaison
[REDACTED] phil@ring.com

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On Mon, May 6, 2019 at 11:41 AM Ovington, Alexandra <aovington@vah.com> wrote:

Hi Phillip,

I am out of town in training this week so please send all correspondence on the status of this to my boss, Sergeant Doug Hajek. He has been CC'd on this email.

Thank you,

Alex

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Friday, May 3, 2019 6:25:27 PM
To: Ovington, Alexandra
Subject: Re: Ring Doorbell Meeting - Arlington Heights

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Alexandra, I hope you're having an excellent week. I wanted to check on the status of the MOU and offer additional materials/information for your review. We are excited to have AHPD using the Neighbors Portal.

I look forward to speaking with you soon.

Best,

Phillip Dienstag

Law Enforcement Liaison
[REDACTED] E phil@ring.com

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On Tue, Apr 30, 2019 at 9:15 AM Ovington, Alexandra <aovington@vah.com> wrote:

Sorry! Getting the laptop to connect to our conference video

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Tuesday, April 30, 2019 11:00 AM
To: Ovington, Alexandra <aovington@vah.com>
Subject: Re: Ring Doorbell Meeting - Arlington Heights

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Hey Alexandra,

Here is the info for the conference call: <https://www.uberconference.com/phil534>

Best,

Phillip Dienstag

Law Enforcement Liaison

philt@ring.com

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On Mon, Apr 29, 2019 at 9:45 AM Phillip Dienstag <pdienstag@ring.com> wrote:

Perfect! Thank you for being accomodating with the rescheduling. Sending calendar invite now.

Best,

Phillip Dienstag

Law Enforcement Liaison

 phil@ring.com

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On Mon, Apr 29, 2019 at 6:24 AM Ovington, Alexandra <aovington@vah.com> wrote:

A lot more people that wanted to attend can make it Tomorrow at 11 so this actually works out perfectly. We're looking forward to it!

From: Phillip Dienstag <pdienstag@ring.com>

Sent: Friday, April 26, 2019 1:39 PM

To: Ovington, Alexandra <aovington@vah.com>

Subject: Re: Ring Doorbell Meeting - Arlington Heights

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Hi AM CST?

Phillip Dienstag

Law Enforcement Liaison

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On Fri, Apr 26, 2019 at 8:31 AM Ovington, Alexandra <aovington@vah.com> wrote:

Great! What time?

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Friday, April 26, 2019 10:13 AM
To: Ovington, Alexandra <aovington@vah.com>
Subject: Re: Ring Doorbell Meeting - Arlington Heights

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How does Tuesday sound?

On Fri, Apr 26, 2019 at 9:28 AM Ovington, Alexandra <aovington@vah.com> wrote:

Monday is a busy day for my whole office unfortunately. Another other days work for you?

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Friday, April 26, 2019 9:25 AM
To: Ovington, Alexandra <aovington@vah.com>
Subject: Re: Ring Doorbell Meeting - Arlington Heights

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Perfect. Honestly, I should have gone with that option from the beginning, my apologies.
How does Monday look for you?

On Fri, Apr 26, 2019 at 9:12 AM Ovington, Alexandra <aovington@vah.com> wrote:

I think since by Boss wanted to attend anyway, we can definitely reschedule for next week.
That's no issue at all. My boss is out of town today so can I touch base with him on Monday and
we can get a date set for next week? What day(s) work best for you?

Alex

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Friday, April 26, 2019 9:11 AM
To: Ovington, Alexandra <aovington@vah.com>
Subject: Re: Ring Doorbell Meeting - Arlington Heights

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Can we delegate to a webinar around 10:15 am or reschedule to next week? I hate to switch plans, but I have a pressing matter in Los Angeles that I need to get back for and there is an opportunity to catch an earlier flight. Thoughts?

Phillip Dienstag

Law Enforcement Liaison
[REDACTED] phil@ring.com

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On Fri, Apr 26, 2019 at 7:04 AM Ovington, Alexandra <aovington@vah.com> wrote:

Hi!

Yes, it will be myself and Detective Joe Murphy.

From: Phillip Dienstag <pdienstag@ring.com>
Sent: Friday, April 26, 2019 9:03 AM
To: Ovington, Alexandra <aovington@vah.com>
Subject: Re: Ring Doorbell Meeting - Arlington Heights

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Officer Ovington, I hope you had an excellent week. Is anyone else joining us today?

Phillip Dienstag

Law Enforcement Liaison
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On Mon, Apr 22, 2019 at 9:52 AM Phillip Dienstag <pdienstag@ring.com> wrote:

Officer Ovington, I hope you had an excellent weekend. Everything looks good for Friday. I usually get to each department 30-minutes before my presentation and will ping you once I arrive. If you need anything before then, please let me know!

Best,

Phillip Dienstag

Law Enforcement Liaison
[REDACTED] phil@ring.com

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On Mon, Apr 22, 2019 at 8:08 AM Ovington, Alexandra <aovington@vah.com> wrote:

Hi Philip,

In all of the rescheduling that has happened over the last week, I just want to confirm our meeting at the Arlington Heights Police Department on Friday April 26th, 2019 at 11:30am. I did RSVP to the email you sent, but I just wanted to get verbal confirmation as well. Looking forward to meeting with you.

Alexandra Ovington

Officer Alexandra Ovington #330

Crime Prevention Officer / Public Information Officer / Social Media Manager

Community Services Bureau

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aovington@vah.com